

<p>1. How helpful do you find the receptionists at our GP practice?</p> <p>o1 Very helpful 72% o2 Fairly helpful 24% o3 Not at all helpful 2% o4 Don't know 2%</p>	<p>2. How easy is it to get through to someone on the phone?</p> <p>o1 Very easy 19% o2 Fairly easy 52% o3 Not at all easy 25% o4 Haven't tried 4%</p>
<p>3. How easy is it to speak to a doctor or nurse for a telephone consultation?</p> <p>o1 Very easy 30% o2 Fairly easy 56% o3 Not at all easy 7% o4 Haven't tried 7%</p>	<p>4. How do you normally book your appointments at the practice? (please circle all that apply)</p> <p>o1 In person 17% o2 By phone 66% o3 Online 16% o4 Doesn't apply 0%</p>
<p>5. Are you aware of the Extended Working Hours scheme currently running across GP Practices in Bury?</p> <p>Yes 48% No 52%</p> <p><i>(if your answer is no and you would like more information please ask reception for a leaflet)</i></p>	<p>6. How likely are you to recommend your GP surgery to friends and family if they need similar care or treatment?</p> <p>o1 Extremely likely 48% o2 Likely 35% o3 Neither likely nor unlikely 9% o4 Unlikely 3% o5 Extremely unlikely 2% o6 Don't know 3%</p>